
Appendix D
MESSAGE MANAGER'S GUIDE

D1 ACCESSING THE MESSAGE MANAGER'S MAILBOX

The Message Manager's Mailbox must be accessed before performing any Message Manager task. To access the Message Manager's mailbox, three items of information must be known: the telephone number connected directly to the Voice Mail Service, the Message Manager's Mailbox Number, and the Message Manager's Password (if assigned). The Message Manager's Mailbox Number is 98, 998, 9998, or 99998 depending upon the mailbox number length specified in System Programming. The Message Manager's password is assigned through the Message Manager's Service.

Notes

- If your VPS is the KX-TVP120 or KX-TVP220, the mailbox number is 998 by default.
- If your VPS is the KX-TVP320, the mailbox number is 9998 by default.

To Access the Message Manager's Mailbox

1. **Dial** the **Extension Number** connected to the Voice Mail Service. Or **Dial** any **VPS Extension Number** and **Press** [#] [6] (Service Access Command).

*Please enter your party's mailbox number.
To enter by name, press [#] and [1].
If you are using a rotary telephone, stay on the line.
To call the operator, press [0].*

2. **Press** [*], then enter the **Message Manager's Mailbox Number** 98, 998, 9998 or 99998.

Enter your password, followed by [#].

3. **Type** the **Password** followed by [#]. The Main Menu of Message Manager's Service will be played.

*You have (number) new message(s).
To transfer General Delivery Mailbox messages, press [1].
To set up message waiting notification, press [2].
To customize your mailbox, press [3].
To set the clock, press [4].
To modify message, press [5].
To set station call forwarding, press [6].
To end this call, press [*].*

D2 MANAGING THE GENERAL DELIVERY MAILBOX

One of the Message Manager's functions is to check the General Delivery Mailbox for messages and transfer them to the appropriate mailbox or mailboxes (System Group Distribution Lists may be used). This can be done at any time using the telephone.

Listening to Messages

The Message Manager can monitor the status of the General Delivery Mailbox through his mailbox. He can listen to the messages stored in the General Delivery Mailbox and, if necessary, transfer them to their intended recipients.

1. **Log in** the Main Menu.
2. The VPS plays the number of new messages. **Press [1]** to listen to the messages.
3. The VPS plays each message, identifying the sender and indicating when the message was recorded. **Press [0]** to listen to the entire menu.
 - *[1] Repeat this Message*
 - *[1] [1] Replay the Previous Message*
 - *[2] Play the Next Message*
 - *[3] ([1]) Erase this Message*
 - *[4] Reply*
 - *[5] Rewind*
 - *[6] Fast Forward*
 - *[7] Transfer*
 - *[8] Message Scan*
 - *[9] Save this Message as New*

Transferring Messages

Messages left in the General Delivery Mailbox must be transferred to their intended recipients with voice comments attached when necessary. When a message has been transferred, we recommend that the original be deleted from the General Delivery Mailbox.

1. **Log in** the Main Menu.
2. **Press [1]** to transfer messages from the General Delivery Mailbox.
3. The VPS plays the first (next/last) message. **Press [7]** to transfer the message.
4. **Type the destination mailbox number.**

5. **Press [2]** to accept the number.
6. **Press [2]** to transfer with comment.

Note

Press [1] to transfer messages without comment. Press [3] to add a mailbox number.

Press [4] to review the Mailing List.

7. **Record the comments** and **Press [1]**.
8. **Press [2]** to accept the comments entered.

D3 SETTING UP MESSAGE WAITING NOTIFICATION

The VPS can notify the Message Manager when unplayed messages are waiting in his mailbox. Two types of Message Waiting Notification are available: Notification by Message Waiting Lamp and Notification by Calling.

Setting Message Waiting Lamp Status

The VPS illuminates the message waiting lamp on the extension when a new message is recorded in the Message Manager's Mailbox.

Note

The extension assigned for Operator 1 in the Day Mode is the Message Manager's extension. However, its default extension number (0) cannot be used with the Message Waiting Lamp feature. When using this feature, you must assign the extension number that is included in the Extension Numbering Plan.

1. **Log in** the Main Menu.
2. **Press [2]** to set Message Waiting Notification
3. **Press [1]** to change the Message Waiting Lamp Notification Status.
4. **Press [1]** to change the Message Waiting Lamp Notification Status, or **[2]** to accept it.

Setting Notification by Calling Status

The VPS calls the preset telephone or beeper when a new message is recorded in the Message Manager's Mailbox. Set the following parameters as appropriate.

Setting Device Status

For each device, the notification is enabled or disabled according to a preset schedule. The Message Manager cannot **enable** a device according to a schedule. The System Administrator must accomplish this task (see "Time Frame 1, 2" in Table B-5 in B2 SYSTEM ADMINISTRATION—MAILBOXES).

1. **Log in** the Main Menu.
2. **Press [2]** to set Message Waiting Notification.
3. **Press [2]** to change the Device Status.
4. **Type** the **device number (1-3)**.

Note

If a telephone number has not been assigned to the selected device number, you cannot set the device status. See "Assigning Notification Numbers" to assign a telephone number.

5. **Press [1], [2], or [3]** to select the device status.
 - *[1] Schedule (enabled on the schedule)*
 - *[2] Continuously (enabled whole day)*
 - *[3] Not Use (disabled whole day)*

Assigning Notification Numbers

Up to 3 telephone or beeper numbers can be set for message notification. Use the number keys 0 to 9, the tone/pulse switch, and the Beeper Callback Number Display Entry Code [X] to make these assignments.

When the Beeper Callback No. Entry Code is added at the end of a beeper number, the VPS will ask the caller to enter the callback number that will display on the beeper. System Programming determines if the Callback Number Entry is to be entered before, after, or without the message.

It is also possible to have the caller select whether or not to enter a callback number. The System Manager must authorize the use of the Beeper Callback No. Entry Code.

1. **Log in** the Main Menu.
2. **Press [2]** to set Message Waiting Notification
3. **Press [3]** to assign Telephone Number.
4. **Press [1]** to change the first telephone number, **[2]** to change the second telephone number, or **[3]** to change the third telephone number.
5. **Press [1]** to set the telephone number.
6. **Type** the **telephone number**.
7. **Press [2]** to accept the entry.
 - *[1] Change the telephone number*
 - *[2] Accept*
 - *[3] Review*
 - *[4] Add more digits*
 - *[5] Insert a pause*
 - *[6] Set dial mode*
 - *[7] Insert a wait for dial tone*

- *[8] Insert a beeper display command*

8. Press [1] to be notified by telephone or **[2]** by a beeper.

D4 CUSTOMIZING THE MESSAGE MANAGER'S MAILBOX

The Message Manager is able to customize the Message Manager's mailbox by specifying: (1) the password; (2) the extension numbers of Operator 1, 2, and 3; or (3) Telephone numbers 1 and 2 as the call forwarding destinations when Remote Call Forwarding is set to a CO line.

Note

While the System Administrator programs via a personal computer, the Message Manager cannot access this service. The VPS plays "Sorry, this function is not available".

Message Manager's Password

The Message Manager can specify the password at any time using the telephone. The password contains up to 10 numeric characters. It must be entered to execute the message management operation.

Operator's Extensions

When callers require help, they can **Press [0]** on their telephone keypad to be transferred to an operator extension. In each Day, Night, Lunch, and Break Modes, up to 3 operators (Operator 1, 2, 3) can be specified. The extension number assigned for Operator 1 in the Day Mode will be for the Message Manager.

Telephone Numbers 1 and 2 for Remote Call Forward to CO

The customization of the Message Manager's mailbox only allows you to assign Telephone number 1 and/or 2; to enable call forwarding to the telephone number assigned by following the steps below, follow the instructions in D7 REMOTE CALL FORWARDING SET.

If you should change the telephone number after you have enabled call forwarding to a CO line, you must go back to D7 REMOTE CALL FORWARDING SET to reset the call forwarding setting; otherwise, you will be transferring calls to the old telephone number unknowingly.

1. **Log in** the Main Menu.
2. **Press [3]** to customize Mailbox.
3. The VPS plays the current password setting. **Press [1]** to change the password. If a password has not yet been assigned, go to Step 4. **Press [2]** to accept the current setting—**Go to Step 6**.
4. **Type** the password and **Press [#]**.
5. The VPS plays the current password setting. **Press [2]** to accept it.

6. The VPS plays the current operator's extension setting. **Press [1]** to change or assign the operator's extension. **Press [2]** to accept the current setting, or **Press [3]** to delete the current setting—**Go to Step 9**.

Note

Operator 1's extension number cannot be deleted.

7. **Type the extension number.**
8. The VPS plays the current extension setting. **Press [2]** to accept it.
9. Repeat Steps 6-8 to assign or to delete the extension number for the Day, Night, Lunch and Break Modes for each operator.
10. The VPS plays the current Telephone number 1 setting. **Press [1]** to change the telephone number. If a telephone number has not yet been assigned, go to Step 11. **Press [2]** to accept the current setting—**Go to Step 13**.
11. **Type the telephone number** using "0-9" and "×".

Notes

- Please make sure you begin the telephone number with a Line Access Code (to seize a CO line).
- When connected to the KX-TD500, the maximum number of characters allowed to be entered is 24; when connected to other KX-TD/KX-TDA series PBX, 16.

12. The VPS plays the current Telephone number 1 setting. **Press [2]** to accept it.
13. The VPS plays the current Telephone number 2 setting. **Press [1]** to change the telephone number. If a telephone number has not yet been assigned, go to Step 14. **Press [2]** to accept the current setting.
14. **Type the telephone number** using "0-9" and "×".
15. The VPS plays the current Telephone number 2 setting. **Press [2]** to accept it.

D5 SETTING THE SYSTEM CLOCK

The Message Manager can set the system clock directly from the telephone. It is important to set the exact time because Message Waiting Notification, External Message Delivery, redialing and rescheduling of External Message Delivery, and Automatic Message Deletion are all scheduled using this setting. The System Administrator and System Manager are also able to set the clock.

The system automatically adjusts the time as appropriate when daylight saving time begins and ends.

Note

The Message Manager cannot set the system clock while:

- the System Administrator programs via a personal computer,
- the System Manager sets mailboxes and Class of Service (COS), and customizes the System Manager's Mailbox.

The VPS plays "Sorry, this function is not available".

1. **Log in** the Main Menu.
2. **Press [4]** to set the time and date.
3. **Press [1]** to change the current setting.
4. **Type the current time and Press [#].**

Note

Press [0] for help. "For example, to enter 5 o'clock, press 5 and # or to enter 5:15, press 5, 1, 5, and #".

5. **Press [1]** for **AM** or **[2]** for **PM**.

Note

This selection is not available if "24-h" is selected for Time Stamp for User Prompts. See "Position of "AM/PM" in Time Stamp for User 1 Prompt" and "Position of "AM/PM" in Time Stamp for User 2 Prompt" in Table B-28 in B6.5 Prompt Setting.

6. **Press [2]** to accept the time.
7. **Press [1]** to change the current date.
8. **Type the current month and Press [#].**

Note

Press [0] for help. "For example, to enter January, press 1 and #".

9. **Type the day and Press [#].**

10. Type the last 2 digits of the year and Press [#].

11. Press [2] to accept the date entered.

D6 RECORDING MESSAGES

The Message Manager is responsible for recording various system messages (specifically: menus, voice labels, user prompts, and system caller names). He is responsible for maintaining the following:

- *Company Greetings*—Up to 32 company greetings for business/non-business and Lunch/Break hours as well as holidays can be selected, recorded, or deleted as necessary.
 - *Company Name*
 - *The Department Dialing Menu (maximum length: 6 min)*—A caller can access departments with the touch of one key. Nine Department Dialing selections (1 to 9) can be recorded.
 - *The Custom Service Menus (maximum length: 6 min each)*—Up to 100 custom service menus can be recorded. These menus guide callers to the services they require without the need for a human operator. This is the most useful and powerful feature of your Panasonic Voice Processing System. For example, the Message Manager can record menus in a wide variety of foreign languages.
 - ** The Voice Labels (maximum length: 6 min each)*—Up to 20 System Group Distribution Lists can be created by the System Administrator. Each list can have a voice label.
 - *The User Prompts (maximum length: 6 min each)*—There are 3 kinds of voice mail prompts: (1) System Prompts, (2) User 1 Prompts, and (3) User 2 Prompts. Generally, the System Prompts should be left alone; they are recorded at the factory in English. However, the Message Manager can record User 1 Prompts and User 2 Prompts in any language he wishes.
 - *The Multilingual Selection Menu (maximum length: 6 min)*—With this menu, callers can select the language they prefer to hear all prompts (mentioned in the previous paragraph, "The User Prompts"). For example, the Message Manager can record a menu like this:
For English, press (7).
For French, press (8).
For Chinese, press (9).
 - ** The System Caller Names (maximum length: 4 s each)*—Up to 120 Caller ID numbers can be registered by the System Administrator. The Message Manager is responsible for recording a name for each Caller ID number.
- * While the System Administrator programs via a personal computer, the Message Manager cannot record the Voice Labels and System Caller Names. The VPS plays "Sorry, this function is not available".

Recording Menus and Voice Labels

1. **Log in** the Main Menu.
2. **Press [5]** to modify messages.
3. Select the desired number to be recorded.
 - *[1] Record the Company Greetings.*
 - *[2] Record the Company Name.*
 - *[3] Record the Department Dialing Menu.*
 - *[4] Record the Custom Service Menus.*
 - *[5] Record the Voice Labels for System Group Distribution Lists.*
 - *[7] Record the Multilingual Selection Menu.*
4. For the item selected in Step 3, follow these steps:
 - For the Company Greetings—**Enter the Company Greeting Number (1-32).**
 - For the Company Name—**Go to Step 5.**
 - For the Department Dialing Menu—**Go to Step 5.**
 - For the Custom Service Menus—**Enter a Custom Service Number (1-100).** Enter [0] to record the Custom Service exit prompt.
 - For the Voice Labels—**Enter a System Group Distribution Lists number to be labeled.** (The System Administrator assigns list numbers.)
 - For the Multilingual Selection Menu—**Go to Step 5.**
5. The VPS plays the current message. **Press [1]** to change the message. If a message has not yet been recorded, go to Step 7.
6. **Press [1]** to record the message. **Press [2]** to erase the current message and return to Step 3 or 4.
7. **Record the message** at the tone and **Press [1]**.
8. **Press [2]** to accept the message.

Notes

- Press [1] to review the recorded message.
 - Press [3] to erase the recorded message and try again—Return to Step 7.
 - Press [4] to add a message.
 - Press [*] to erase the recorded message and exit—Return to Step 3.
9. Repeat Steps 4-8 to record other Company Greetings, Custom Service Menus, and/or Voice Labels.

Recording User Prompts

1. **Log in** the Main Menu.
2. **Press [5]** to modify messages.
3. **Press [6]** to modify user prompts.
4. **Press [1]** to change User Prompt 1, or **[2]** to change User Prompt 2.
5. To change specific prompts, **Go to Step 6**.
To change all prompts in a row without reviewing the current recording, **Go to Step 7**.
6. To change specific prompts:
 - a) **Press [1]**
 - b) **Enter the prompt number** you want to change. (There is a complete list of modifiable prompts in D9 LIST OF MODIFIABLE PROMPTS.)
 - c) The VPS plays the prompt number and its prompt. If a prompt has not yet been recorded, the VPS plays the system prompt. If a prompt is turned off, "The prompt is now turned off" will play before the prompt.
 - d) **Press [1]** to record a new prompt.

Notes

- Press [2] to erase the current recording—Return to Step 6b.
(This is not available when the selected prompt is currently turned on and not recorded, or when the selected prompt has never been recorded and is currently turned off with the Utility command by the System Administrator.)
- Press [3] to turn off the specified prompt—Return to Step 6b.
- Press [4] to accept—Return to Step 6b.

- e) **Record a prompt** at the tone and **Press [1]** to end recording.
- f) **Press [2]** to accept the recorded prompt.

Notes

- Press [1] to review the recorded prompt.
- Press [3] to erase the recorded prompt and try again—Return to Step 6f.
- Press [*] to erase the recorded prompt and exit—Return to Step 6b.

- g) Repeat Steps 6b to 6h to record other prompts.

7. To change all prompts in a row:
 - a) **Press [2]**
 - b) **Enter the prompt number** you want to change. (There is a complete list of modifiable prompts in D9 LIST OF MODIFIABLE PROMPTS.)
 - c) The VPS plays the prompt number.
 - d) **Press [1]** to change the prompt.

Notes

- Press [2] to go to Step 7g.
- Press [3] to turn off/on the prompt.

e) Record a prompt at the tone and **Press [1]** to end recording.

f) Press [2] to accept the recorded prompt.

Notes

- Press [1] to review the recorded prompt.
- Press [3] to erase the recorded prompt and try again—Return to Step 7e.
- Press [*] to erase the recorded prompt and exit—Go to Step 7g.

g) The VPS plays the next prompt number.

h) Repeat Steps 7d to 7g to record other prompts.

Note

User prompts can be saved in a personal computer (command SAVE through the RS-232C). Once they have been saved, they can be restored (with the command LOAD) at any time. There is a complete list of modifiable prompts and prompt numbers in D9 LIST OF MODIFIABLE PROMPTS.

Recording System Caller Names

- 1. Log in** in the Main Menu.
- 2. Press [5]** to modify messages.
- 3. Press [8]** to modify system caller names.
- 4. Enter the Caller ID List Number*¹ (1-120)** to be modified.

Notes

- Enter [*] to return to Step 3.
- To record system caller names, first Caller ID numbers must be assigned (see B6.6 System Caller Name Announcement).

5. The VPS plays the Caller ID number and its name. To change the name, **Press [1]**. If a name has not yet been recorded for this Caller ID number, go to Step 6.

Notes

- Press [2] to accept the current name—Return to Step 4.
- Press [3] to erase the current name—Return to Step 4.

6. Record the name at the tone and **Press [1]**.

7. The VPS plays the recorded name. **Press [2]** to accept it.

*1 Guidance is "Caller Name Announcement number".

Notes

- Press [1] to change the recorded name—Return to Step 6.
 - Press [3] to erase the recorded name—Return to Step 4.
- 8.** Repeat Steps 4-7 to record names for other Caller ID List numbers.

D7 REMOTE CALL FORWARDING SET

The Message Manager can program his extension (assigned for Operator 1 in the Day Mode) from a remote location to forward various types of calls to a desired extension or an outside telephone. There are six forwarding settings available:

- *FWD All*—Forward all incoming calls to a desired extension number.
- *FWD Busy*—Forward all incoming calls to a desired extension number when the line is busy.
- *FWD No Answer*—Forward all incoming calls to a desired extension number when there is no answer.
- *FWD Busy or No Answer*—Forward all incoming calls to a desired extension number when the line is busy or there is no answer.
- *FWD to CO*—Forward all incoming calls to Telephone number 1 or 2 (preprogrammed in the Mailbox Setting), or to any other telephone number.
- *FWD Cancel*—Cancel the forwarding setting.

Notes

- The Remote Call Forwarding Set feature is available with DPT Integration only.
- By default, the extension number for the Message Manager's extension (assigned for Operator 1 in the Day Mode) is "0". However, the default setting cannot be used with this feature. When using this feature, you must assign the extension number that is included in the Extension Numbering Plan.
- FWD to CO must also be enabled in the COS (Class of Service) setting in the PBX for each extension (see "Remote Call FWD to CO" in Table B-8 in B3 SYSTEM ADMINISTRATION—SETTING COS (CLASS OF SERVICE) PARAMETERS).

Assigning Remote Call Forwarding Set

1. **Log in** in the Main Menu.
2. **Press [6]** to set Remote Call Forwarding.
3. **Press [1], [2], [3], [4], [5], or [6]** to select the desired forwarding setting.
 - [1] *FWD All*
 - [2] *FWD Busy*
 - [3] *FWD No Answer*
 - [4] *FWD Busy or No Answer*
 - [5] *FWD to CO*
 - [6] *FWD Cancel*

4. For the items selected in Step 3, follow these steps:

- For FWD All—**Go to Step 5.**
- For FWD Busy—**Go to Step 5.**
- For FWD No Answer—**Go to Step 5.**
- For FWD Busy or No Answer—**Go to Step 5.**
- For FWD to CO—**Go to Step 7.**
- For FWD Cancel—**Go to Step 10.**

5. **Type** the **extension number**.

6. Confirm the entry is correct and **Press [2]** to accept it. **Go to Step 11.**

Note

Press [1] to change the extension number—Return to Step 5.

7. **Press [1]** or **[2]** to select Telephone number 1 or Telephone number 2 (**Go to Step 9**), or **Press [3]** to select another telephone number.

8. **Type** the **telephone number** using "0-9" and "∗".

Notes

- Please make sure you begin the telephone number with a Line Access Code (to seize a CO line).
- When connected to the KX-TD500, the maximum number of characters allowed to be entered is 24; when connected to other KX-TD/KX-TDA series PBX, 16.

9. Confirm the entry is correct and **Press [2]** to accept it. **Go to Step 11.**

Note

Press [1] to change the telephone number. Return to Step 7.

10. Call Forwarding is canceled. **Press [2]** to accept it.

11. Call Forwarding setting data is transmitted to the PBX. If the forwarding setting or canceling has been completed properly, you will hear: *"Call forwarding accepted"* or *"Call forwarding is canceled"*.

Note

If you hear "Call Forwarding not accepted. Please check the destination number", the forwarding setting has not been completed properly at the PBX, possibly because a nonexistent extension number has been entered as the destination. It is also possible that the model of the connected PBX does not support the Remote Call Forwarding Set feature, or its software version is lower than required; for more information, consult your dealer.

D8 LIST OF PROMPTS FOR VOICE MAIL AND AA SERVICE

There are over 1000 voice prompts (all listed in the next section) and they come in 3 types.

- (1) System Prompts—in English (cannot be modified)
- (2) User 1 Prompts—recordable
- (3) User 2 Prompts—in French (can be erased or modified)

However, in many cases it is not necessary to record all the voice prompts (recording over 900 voice prompts is a big undertaking). When an outside party calls AA service or VM service, he only hears some of the following prompts. **Therefore, it is necessary only to record (or modify) these prompts.** Please change prompts as needed for your application. For example, prompt no. [915] could be *"Thank you for calling ABCD Travel"*, instead of *"Welcome to the Voice Processing System"*. (The maximum length of a prompt is fixed at 6 min.)

Note

To identify the prompt(s) linked to each prompt listed below, refer to the next section, D9 LIST OF MODIFIABLE PROMPTS.

Prompts Common to VM and AA Services

Table D-1

Prompt No.	Modifiable Prompts
273	Good afternoon
274	Good evening
275	Good morning
915	Welcome to the Voice Processing System
752	To enter by name, press the pound sign and 1
152	Enter the first 3 or 4 letters of the person's last name
221	For 'Q', press 7
222	For 'Z', press 9
556	Sorry, there are no more matching names
564	Sorry, this name cannot be found
303	Incorrect entry
299	If you are using a rotary telephone, stay on the line
678	To call the operator, press 0
60	Calling the operator
467	Please wait a moment
914	Welcome to the general delivery mailbox
466	Please leave a message at the tone
744	To end recording, hang up or press 1 for more features

Table D-1

Prompt No.	Modifiable Prompts
789	To pause and restart recording, press 2
819	To review, press 1
663	To accept, press 2
755	To erase and try again, press 3
674	To add, press 4
754	To erase and exit, press ✕
783	To make this message private, press 1
432	Otherwise, press 2
590	Thank you for calling

VM Prompts

Table D-2

Prompt No.	Modifiable Prompts
463	Please enter your party's mailbox number

AA Prompts

Table D-3

Prompt No.	Modifiable Prompts
462	Please enter your party's extension
921	You have a call
553	Sorry, no one is available to answer the call
781	To leave a message, press 1
749	To enter another extension, press ✕
561	Sorry, this line is busy
302	If you would like to hold, press 1
683	To cancel holding, press 2 now Otherwise, I'll try your party again

D9 LIST OF MODIFIABLE PROMPTS

The table below shows the modifiable prompts. Record prompts as User 1 or User 2. Some of the modifiable prompts are listed along with their linked prompt number. Whenever possible, record related prompts together so that the assembled sentence flows naturally and sounds like one voice.

If your VPS model is the KX-TVP320, you can change all service prompts to User 1 or User 2 by changing the DIP Switch setting (see "MODE (DIP Switch)—KX-TVP320" in 1.3.2 System Components).

If you wish to change some of service prompts to User 1 or User 2, but not all of them, please see the following sections:

- B3 SYSTEM ADMINISTRATION—SETTING COS (CLASS OF SERVICE) PARAMETERS; "Prompt Mode" of Table B-7 and Table B-8.
- B4 SYSTEM ADMINISTRATION—PORT/TRUNK SERVICE; "Incoming Call Service Prompt" of Table B-9 and Table B-10.
- B5.2 Custom Service; "Prompt Mode" of Table B-16.
- B6.5 Prompt Setting; Table B-28.

Table D-4

Prompt No.	Modifiable Prompts	Linked to Prompt No. (s)
1	1 through (number)	[1]
2	20 members maximum	[560], [2]
3	8 members maximum	[560], [3]
4	After hours greeting is (message)	[4]
5	After hours greeting is not recorded	[5]
6	All beeper entry modes are disabled	[6]
7	All caller ID numbers deleted	[7]
8	All calls transfer to mailbox disabled	[8]
9	All calls transfer to mailbox enabled	[9]
10	All mailboxes are assigned	[10]
11	All messages erased	[11]
12	All transfer services disabled	[12]
13	AM	[13]
14	and	[14] [359], [15], [14] [367], [14]
15	and transferred via (mailbox number)	[359], [15], [14] [15]
16	Answer length is (number)	[16], [507]